

PRODUCT BULLETIN No. 199

PRODUCT OBSOLESCENCE – BST Sliding Window

Residential

Capral is committed to providing its customers with market leading window and door systems. So that we may concentrate on the further development of existing and new systems we periodically review our product offer and delete suites where superior alternatives are available or where sales no longer support the maintenance of an existing offer. This rationalisation process ultimately delivers an improved service to our customers by allowing us to better support our retained suites.

Accordingly, this bulletin is to notify you that the **phased obsolescence of the BST Sliding Window suite is now in effect** and will be progressively removing these products from our stocked market offer as stated below

Phase	Action	Timeline
1	Removal of all Powdercoat finishes	Immediately
2	Removal of Clear Anodised finish and strategically selected sections	1 st July 2018
3	Obsolescence. Product only available ex-mill.	1st October 2018
4	Removal of product from Capral Website and Capral Hub	1 st January 2019

From this point there will be no further development or updates on the BST Sliding Window. It will remain a supported suite until the end of 2019 at which time Capral will cease all support from the suite, including software.

Capral's fully support equivalent product is the **Urban 580 Sliding Window**, which features include;

- 46.8mm Standard Frame, 79mm WA Frame and commercial options via 300 & 400 Narrowline framing
- Single Glazed from 3 to 6mm - Double Glazed 16mm & 18mm
- Screening system integrated into frame for IntrudaGuard, Amplimesh and standard flyscreens
- Height adjustable sliding panels
- Jamb & Mullion Latch options
- Sub Framing and flange framing options
- NATA tested to (AS2047) Max Tested Serviceability Limit State (SLS) Pressures up to 4500Pa*
Max Tested Ultimate Limit State (ULS) Pressures up to 6600Pa*
Max Tested Water Performance up to 450Pa*
- Window Energy Rating Scheme (WERS)
- Acoustic Sound Insulation Rating (Rw (C;Ctr))
- Bushfire tested to **BAL40**
- Supported via 3 software quoting systems – Quocut, Logikal & Cre8

Please contact either your Capral Account Manager or myself if you wish to discuss any aspect of this change in our product offer.

Kind regards,



Matthew Finnie

National Manager Residential Systems