

PRODUCT BULLETIN No. 049

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CAPRAL - FINISHING WARRANTIES

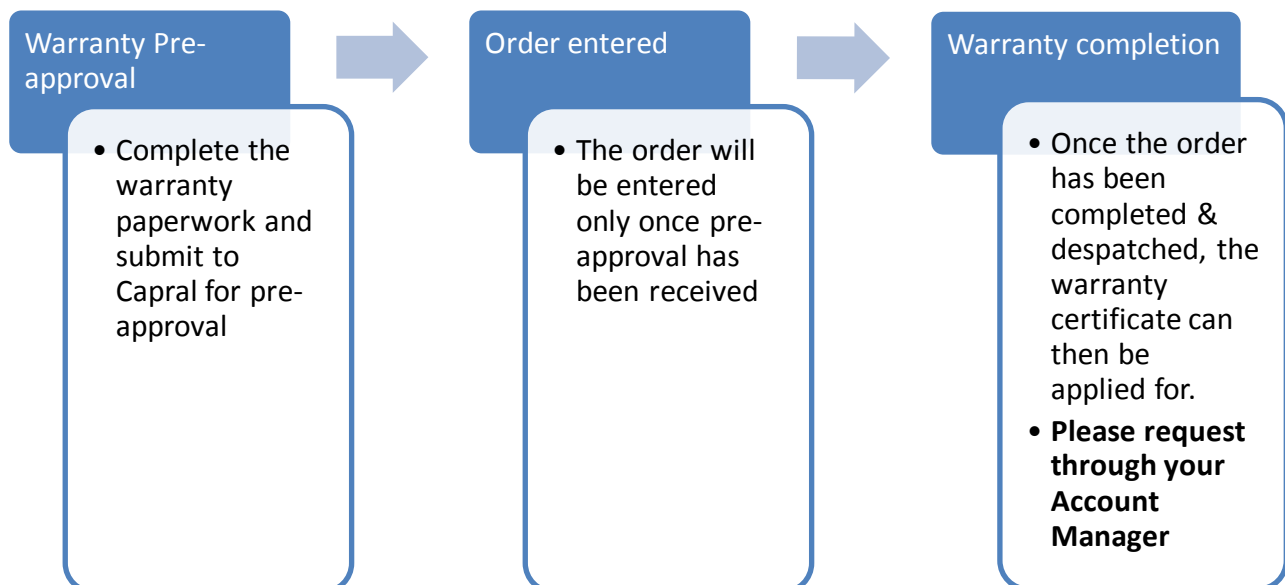
The purpose of this Product Bulletin is to explain finishing warranties available from Capral - the different types, when they are applicable, and how to ensure you receive the correct warranty.

Capral offers a range of finishing warranties for powdercoating and anodising with two main criteria determining the type of warranty available - the type of finish and the type of building.

While Residential powdercoat finishes do not require an application, all Commercial and anodising warranties must be applied for and approved prior to Capral entering a purchase order in our system. Ideally, these would be applied for at the same time as receiving a quotation.

The warranty process workflow is shown below:

Commercial powdercoat or anodizing warranties will not be issued unless applied for prior to the order being placed.



Anodising Warranties

All our anodising is applied in compliance to the Australian Standard AS1231:2000 - Aluminium and Aluminium Alloys - Anodised Coatings for Architectural Applications and is supplied with the warranty specified on our standard terms and conditions.

"The Company will repair or replace (at the Company's option) all goods and their components manufactured by it which the Company, in its discretion, determines are defective in materials or workmanship under normal use and service, as soon as reasonably practicable after the date of delivery."

Please refer to our Terms & Conditions for the full warranty clause.

However, we can source a range of warranty grade anodised finishes from our third-party suppliers that range from 10 to 35 years (up to 25 years in a coastal environment).

Powdercoat Warranties

All our powdercoating is applied in compliance to the Australian Standard AS3175:2002 - Metal Finishing - Thermoset Powder Coatings for Architectural Applications.

While residential warranties do not require an application, as with anodising written Commercial powdercoat warranties are not simply provided as a matter of course. These need to be applied for from Capral as there are different conditions dependant upon the building type, powder grade and powder supplier.

Without having applied for a written warranty, all product is supplied as per our standard Terms & Conditions.

Please note that Commercial warranty powders are not always stocked by either Capral or the powder supplier and may need to be Made-To-Order (MTO). In this case, please allow up to an additional 4-weeks for powder manufacture.

Building Type

There are two different types of buildings from the perspective of a powdercoat warranty - a residential house and associated structures (BCA Class 1 and 10) or any building/structure other than Class 1 or 10.

If it is a Class 1 or 10 building, not greater than three stories from the ground and greater than 100 metres from salt water, then a residential grade powder can be used and a Residential Warranty received. It is also worth noting that any residential projects within 100 metres of the beach or in a C5 highly corrosive environment will not receive a residential warranty.

All suitable (pending the application process) Class 1 to 10 buildings can receive a warranty when using a commercial grade of powder.

Note: Prior to 2011, light commercial buildings could also be provided with a Residential Warranty. This is no longer the case.

Residential Warranties

Both Interpon (Akzo Nobel) and Dulux offer Residential grades of powder - Interpon D1000 and Dulux Duralloy & Precious. A warranty does not need to be applied for prior to powdercoating but it must comply with the requirements of the warranties.

Interpon D1000

The Interpon D1000 powder range includes pearls, textures (Sable), anodics, Colorbond and a wide range of standard colours. The D1000 powder range is offered with a 10-year warranty for Residential projects.

Dulux Residential powders

The Dulux Duralloy residential range includes pearls, Colorbond and a wide range of standard colours powders. The Dulux Residential range is offered with a 10-year warranty for Residential projects.

Commercial Warranties

Both Interpon (Akzo Nobel) and Dulux offer a range of Commercial grades of powder that offer differing warranty terms.

Interpon D2525

This is a Commercial grade of powder that offers a 25-year warranty. There are a wide range of standard colours available but custom colours may be manufactured as necessary.

Interpon D3020 Fluoromax

This is the premium Interpon powder and is most suitable for monumental buildings. D3020 Fluoromax offers a 30-year warranty.

Dulux Duratec Elements, Zeus, Eternity, Intensity and Electro

These are Commercial grades of powder that offer 25-year warranties. There are a wide range of standard colours available but custom colours may be manufactured as necessary.

Dulux Fluoraset Allure and Xtreme

These are the premium Dulux powders and are most suitable for monumental buildings. Fluoraset offers a 35-year warranty.

Available Warranties

	Residential Building		Commercial Building	
	No warranty application	Warranty Applied	No warranty application	Warranty Applied
Anodising				
- Third Party	Refer standard Terms & Conditions	35-year (25-years in a coastal environment)	Refer standard Terms & Conditions	35-year (25-years in a coastal environment)
Powdercoating				
- Interpon	Refer standard Terms & Conditions	D1000: 10-year	Refer standard Terms & Conditions	D2525: 25-year D3020: 30-year
- Dulux	Refer standard Terms & Conditions	Duralloy: 10-year	Refer standard Terms & Conditions	Duratec: 25-year Fluoraset: 35-year

More information on the different powder types is available from the suppliers' websites. Warranty application forms are available from your local sales team.

Please contact your local Capral representative for further information.

Kind regards



Andrew Maslin

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