

PRODUCT BULLETIN No. 250

Genesis Bifold Door, Window & Served Hardware Rationalisation

Architectural / Residential

Due to COVID 19 impacting supply, stock levels of Genesis Bifold Door, Bifold Window, and Served Window hardware have been impacted significantly such that Capral is having difficulty supplying complete sets of hardware to our customers.

So that we can satisfy current and future requirements for these products, Capral has made the difficult decision to only offer these hardware items in a black powdercoat finish.

Unfortunately, this requires us to halt sales temporarily so that we can rework our current stocks and we expect this process to take approximately 3 weeks and be supplying hardware ex-stock from the start of October 2020.

We understand that this may cause stress and impact your customers however this is an essential step to be able to supply these in the future. As an interim measure, we can suggest the Artisan product which can be made as either a Bifold Door or Window.

As a part of this rationalisation, there will also be an increase to prices due to changes to the sourcing of these items.

As per the below table, all black and clear anodised hardware will be removed from sale, with all black anodised material numbers being converted to black powdercoat.

Material	Description	Suite	Action
306883	Genesis F/Wd Inter Hanger Set Black Anod	Hinged Door	Changed to Black Powdercoat
306872	Genesis F/Dr Hinge Set Outward Black Ano	Bifold Door	Changed to Black Powdercoat
306874	Genesis F/Dr Pivot Set Black Anod	Bifold Door	Changed to Black Powdercoat
306876	Genesis F/Dr End Hanger Set RH Black Ano	Bifold Door	Changed to Black Powdercoat
306878	Genesis F/Dr End Hanger Set LH Black Ano	Bifold Door	Changed to Black Powdercoat
306881	Genesis F/Dr Inter Hanger Set Black Anod	Bifold Door	Changed to Black Powdercoat
306885	Genesis F/Wd End Hanger Set RH Black Ano	Bifold Window	Changed to Black Powdercoat
306887	Genesis F/Wd End Hanger Set LH Black Ano	Bifold Window	Changed to Black Powdercoat
306891	Genesis F/Wd Hinge Set Adj Jamb Black An	Bifold Window	Changed to Black Powdercoat
307262	Served Interim. Hanger Set Black Anod	Bifold Window	Changed to Black Powdercoat
307265	Served End Hanger Set Black Anod	Bifold Window	Changed to Black Powdercoat
307395	Hinge Door Adj Jamb Hinge Set Black Ano	SERVED Window	Changed to Black Powdercoat
306889	Genesis F/Wd Hinge Set Outward Black Ano	SERVED Window	Changed to Black Powdercoat
306884	Genesis F/Wd Inter Hanger Set Clear Anod	Hinged Door	Removed from Offer
306873	Genesis F/Dr Hinge Set Outward Clear Ano	Bifold Door	Removed from Offer
306875	Genesis F/Dr Pivot Set Clear Anod	Bifold Door	Removed from Offer
306877	Genesis F/Dr End Hanger Set RH Clear Ano	Bifold Door	Removed from Offer
306879	Genesis F/Dr End Hanger Set LH Clear Ano	Bifold Door	Removed from Offer
306880	Genesis F/Dr Inter Hanger Set Clear Anod	Bifold Door	Removed from Offer
306886	Genesis F/Wd End Hanger Set RH Clear Ano	Bifold Window	Removed from Offer
306888	Genesis F/Wd End Hanger Set LH Clear Ano	Bifold Window	Removed from Offer

306892	Genesis F/Wd Hinge Set Adj Jamb Clear An	Bifold Window	Removed from Offer
307261	Servery Interim. Hanger Set Clear Anod	Bifold Window	Removed from Offer
307264	Servery End Hanger Set Clear Anod	Bifold Window	Removed from Offer
307396	Hinge Door Adj Jamb Hinge Set Clear Anod	SERVERY Window	Removed from Offer
306890	Genesis F/Wd Hinge Set Outward Clear Ano	SERVERY Window	Removed from Offer

All stock will be held in Sydney and distributed from this location moving forward to help us monitor the offer.

Technical Notes

- Technical Manuals will be updated and published for download from the Capral website and Capral Hub app.
- The estimation programs will have an update released shortly to reflect the removal of the above-mentioned options.
- Please contact your Account Manager for an updated software price file that incorporates this change.

Please contact your local Capral representative for further information.



Matthew Finnie

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