

Built to Last: Tucks Windows, Australian Manufacturing and 50 Years of Partnership

For Immediate Release

For more than 50 years, Tucks Windows has been part of the fabric of central Victoria. Based in California Gully, Bendigo, the family-owned business has quietly built a reputation for quality aluminium windows, doors and glazing solutions across residential and commercial projects throughout the region.

Founded on 1 July 1972 by Tony Tuck, the company began with a simple goal: manufacture enough windows to support a local building business. Over time, that small operation evolved into one of regional Victoria's most respected window and door manufacturers.

Today, Tucks Windows produces custom aluminium windows and doors, shower screens, wardrobes and glazing solutions for everything from high-end architectural homes through to hospitals, prisons and commercial developments. While the product range has expanded significantly over the decades, one thing has remained constant, the business' focus on quality workmanship and long-term relationships.

"We're not a mass producer," Managing Director Mark Daley explains. **"We'll make it to their specification, to their sizing. We like it to be proper, fit well and good quality."**

That willingness to customise and solve problems has become a defining feature of the business. In an industry increasingly driven by standardisation, Tucks Windows has built its reputation around flexibility, craftsmanship and experience.

"A lot of our manufacturing is upper market housing," Daley says. **"It's not run-of-the-mill residential sliding windows. We're doing a lot of commercial-style products going into residential homes — shapes, rakes and designs that are trending at the moment."**

The business also offers a rare end-to-end service that includes replacing windows in existing homes — something Daley says is becoming increasingly uncommon in the industry. Part of the company's success can be traced back to its people. Many of the Tucks Windows team have spent decades with the business, including sales staff with almost 50 years of service and glaziers who have been on the floor for more than 40 years.

"We've got a lot of workers that have got long service leave, and a lot of long service leave," Daley laughs. **"I believe in a philosophy of give and take. You've got to be flexible, and I think that shows."**

That experience is critical when manufacturing custom products that often require staff to think creatively and problem solve on the go.

“The guys are all hands-on,” Daley says. “They’ve got to think outside the box and make things work. There’s enough experience on the floor that if somebody’s struggling with something, there’s somebody else that can guide them in the right direction.”

Tucks Windows also continues to invest in the next generation, regularly employing apprentices and training young glaziers through the business.

Alongside its long-serving workforce is another enduring relationship, its partnership with Capral Aluminium.

“Capral. Always have been with Capral,” Daley says. “We’ve had a long association with Capral.” That relationship stretches back almost to the company’s beginnings. After initially working with Comalco products in the early 1970s, Tucks Windows transitioned to Capral systems and has remained a loyal customer ever since.

“Basically reliability, and we’ve always had a good relationship,” Daley says. “In building, you need a good relationship so that you can rely on each other. It’s a two-way thing. We can help them, they can help us.”

For Daley, that support goes well beyond supplying aluminium extrusions. The relationship has evolved into a genuine partnership built around collaboration, technical feedback and product development.

Over the years, Tucks Windows has provided practical input into a number of Capral system developments, including the Urban Plus range and more recently the AGS Comfort thermally broken systems.

“We ran our eyes over the original plans and made some suggestions,” Daley says. “The same with the new Comfort range. We gave some suggestions which they accepted and altered before it went into production.”

That ongoing collaboration helps ensure products continue evolving to meet changing market expectations, particularly as energy efficiency and compliance standards become more demanding.

“The performance requirements in building now, the ceiling’s been lifted,” Daley says. “Architects love doing stuff bigger, taller, wider. So you’ve got to move and be able to provide products that can meet those requirements.”



With growing focus on seven-star energy ratings, thermal performance and bushfire compliance, access to tested Australian systems is increasingly important for fabricators and customers alike.

“The good thing about Capral is the stuff is all tested so that we can provide that documentation,” Daley says.

Just as importantly, Daley believes local manufacturing provides certainty in an increasingly uncertain global supply chain environment.

“With imports at the moment, it’s scary times ahead,” he says. **“At least we know by being Australian made, locally manufactured, we’re here for the long haul.”**

That commitment to Australian-made manufacturing is proudly displayed throughout the Tucks Windows showroom, where customers can experience products firsthand before making decisions.

“I believe showrooms are like car yards,” Daley says. **“You wouldn’t go and buy a car without test driving it. I encourage customers to come and have a play with the products before they place their order.”**

In regional communities like Bendigo, reputation still matters, and after more than five decades, Tucks Windows continues to grow largely through word of mouth.

“Do the right thing and people tell people,” Daley says. **“Do the wrong thing and you’ll find it goes the other way too.”**

As the business looks to the future, Daley hopes the family-owned company will continue building on the same values that have carried it through the past 50 years: quality workmanship, trusted partnerships and a commitment to Australian manufacturing.

“We’re very proud in what we do and what we provide,” he says. **“I just hope the business keeps going and a family member takes it over and keeps it going.”**

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VIDEO

This Release is part of our Crafted With Capral Series and has supporting Video



Any questions or to request additional imagery or quotes please contact

Kellie Moore

Corporate Marketing Communications Manager | **Capral Limited**

m +61 416 154 943

e kellie.moore@capral.com.au